

# Chris Espiriti

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## Highlights

- Major strengths in planning, problem solving and communication both verbal and written
- Experienced with network connectivity from end user to switch then to router
- Building networks and monitored the traffic flow
- Leadership role within Amazon Operations and Safety
- Honest, friendly, motivated, and reliable, a demonstrated self-starter
- Configuring IPv4 and IPv6 Ip addresses within a console topology
- Knowledge of packet layers within sending and receiving messages for IPv4 and IPv6
- Experience working with DCHP, DNS, SSH, Telnet servers and Wireshark tracking
- Knowledge with VLANs and Trunking
- Developed in-depth expertise in the implementation, analysis, optimization, troubleshooting, and documentation of network systems



## Experience

### ***Process Assistant***

- Increased production rate by 10% exceeding company goal
- Proven communicating skills with peers and management in an effective way
- Developed new innovated effective strategies that result in increasing production rates
- Analyzing data to monitor performance and plan improvements
- Identified barriers within production flow as a result producing positive pro-action

### ***Lead Audio Visual Technician***

- Responsible for managing IP addresses for audio, lighting, and video equipment
- Responsible for building, designing, and operating AV equipment for a live audience
- Traveled to different locations within Phoenix and Tucson metro areas
- Responsible for patching AV Network throughout corporate environment

### ***Warehouse Receiver***

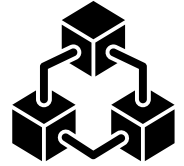
- Verifying incoming and outgoing shipments
- Assembling, stamping, and shipping merchandise
- Receiving/unpacking incoming goods



### ***Director of Event Technology***

- Received acknowledgement and promotion within 4 months for achieving company goals
- Consistently recognized for outstanding customer service with recognition cards, gifts and verbal affirmation from customers, co-workers, upper management, and CEO
- Trained and managed up to 5 audio visual technicians and achieved significant improvements in their productivity
- Wrote, designed, and produced product sales quotes for clients
- Planned sales and service programs to promote new markets, improve competitive position and provide fast, efficient customer service
- Responsible for analyzing budgets and for approval of budget billing
- Resolved customer complaints regarding equipment, supplies and services
- Handled conflict between employees by mediation, compromising and disciplinary actions as necessary resulting in a positive outcome with 100% success

## Experience



### ***IT-AV Engineer***

- Managed audio, video, and lighting console topology
- Formed the ability to lead and motivate project teams to ensure success
- Liaise with architects, engineers, and vendors to plan and assess projects, and provide technical assistance for smooth and effective delivery of client solutions
- Contributed to weekly status meetings, communicated project updates, and ensured all parties were aligned towards project goals
- Identified network connectivity issues and implemented new effective improvements
- Responsible for cable management and creating STP, UTP, and crossover cables
- Installed and operated Linux-based media systems for the purpose of digital advertisement, contributing to a revenue increase of over \$100,000

## Employment

### ***Amazon, AZA5***

Process Assistant

### ***FOH Productions***

Audio Visual Technician

### ***Walmart***

Warehouse Receiver

### ***Elite Audio-Visual Solutions***

Director of Event Technology

### ***Desert Diamond Casinos***

IT-AV Engineer

### ***Presentation Services, PSAV***

Lead Audio Visual Technician



### ***Phoenix, Arizona***

03/2020 to Current

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01/2020 to 03/2020

### ***Tucson, Arizona***

06/2019 to 01/2020

### ***Scottsdale, Arizona***

10/2018 to 03/2019

### ***Glendale, Arizona***

04/2015 to 10/2018

### ***Scottsdale, Arizona***

09/2009 to 04/2015

## Education

Glendale Community College, ***CCL-*** (Certification of Completion)

Info COMM, ***ETS-*** (Educational Testing Service)

The Art Institute of Phoenix, ***AA-*** (Associates of Arts)

Dobson High School, ***Diploma-*** (General Studies)

### ***Glendale, Arizona***

06/2022 to 12/12/22

### ***Scottsdale, Arizona***

08/2010 to 09/2010

### ***Phoenix, Arizona***

08/1999 to 05/2002

### ***Mesa, Arizona***

08/1995 to 05/1998