

Andrew Petrella
623-326-3597
andrew.petrella@gmail.com

Extensive Star Wars Story Knowledge, Passion for storytelling and integrity

Education

Pima Community College - Film and Digital Production - Current

- Cinematography, Editing, Audio, Writing, Post Production

Estrella Foothills High School - Theater and Technical Theater Focus - 2016

- Acting I, Tech Theater I-III, Tech Theater internship
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Work Experience

Walt Disney Company - July-Nov 2019

Star Wars Galaxy's Edge Guest Flow – Q3 Cast Member of the Quarter

- Opening Team WDW Florida
- Assisted guest in Star Wars Galaxy's Edge with navigating the land.
- Managed queue lines throughout the land
- Used Highly Themed language with developed background story.
- Proactively recommended restaurants and different merchandise to guests.
- Proficient in Radio use and Communication.

Rise of the Resistance Ridership – Oct-Nov-2019

- Under leadership of Walt Disney Imagineering
- Maintained Confidentiality during and after Project.
- Extended Test and Adjust team
- Tested Ride System continuously, multiple times per day
- Reported show and vehicle errors

Hollywood Studios Merchandise - Cast Member- Feb-July 2019

Theater District, Tatooine Traders

- Provide positive customer service by addressing guests concerns, questions, informing guests on times, and giving directions
- Deliver unique guest experience by using themed language during transactions
- Recommend the best product that will leave guests with the best tangible memory of their flight on Star Tours
- Assist young guests in creating and assembling their own personal Lightsabers
- Create a positive Disney image by keeping shelves stocked and store clean
- Recognized 6 times for Courtesy

Square Egg Entertainment 2015-2018
Logistics Staff

- Yearly Phoenix Fan Fusion
- Ensured correct supplies were delivered to needed panel rooms.
- Assisted Leaders and other event executives with tasks and special requests.
- Issued and managed Radios for other event staff.
- Helped prepare Guest and Attendee Badges.